

Supplier

CODE OF CONDUCT



OUR PURPOSE

WE BELIEVE WE LIVE IN THE BEST PLACE ON EARTH, SO WE WANT TO SEE IT PROSPER. WE WANT TO BE A CHAMPION OF TE WAIPOUNAMU THE SOUTH ISLAND AND AOTEAROA NEW ZEALAND, FOR TODAY AND TOMORROW, TO HELP CHANGE THE LIVES OF RESIDENTS AND VISITORS FOR THE BETTER, FOREVER.



OUR MISSION

Our mission is ambitious. We want to be recognised for three areas of focus:



1
ENHANCING PEOPLE'S LIVES
Our team, customers, partners, communities

2
FUELLING ECONOMIC PROSPERITY
of the South Island and New Zealand

3
GREAT KAITIAKI OF OUR PLANET
Safety, security and sustainability

Airports have a strong flow-on effect in the economies they serve.

50:1
Independent estimates show that for every \$1 Christchurch Airport earns, the wider South Island economy earns \$50.

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We also know that adding one international airline seat into Christchurch generates an average of 7.5 commercial guest nights in the South Island.

We're proud to make a significant contribution to social wellbeing and economic development, building more prosperous regions and a stronger New Zealand.

We're also very proud of our people, our suppliers, and what each and every one of them contributes to the airport every day.

OUR EXPECTATIONS OF SUPPLIERS

We value our relationship with our suppliers, as they play an essential part in helping create a more socially, economically, and environmentally responsible supply chain.

Our Supplier Code of Conduct sets out our expectations, values, and fundamental principles. We expect all suppliers (providing goods or services to us) to follow this Code of Conduct and to extend it into their own business and supply chains, in order to help us achieve our mission together.

VALUES AND ETHICS

Our values describe what we stand for and guide our behaviour. They set the tone and shape the culture of our organisation and we take pride in our reputation for working responsibly with our customers, contractors and colleagues, and we expect the same standards from our suppliers throughout the supply chain.

We are committed to promoting an environment where everyone can feel comfortable raising concerns about actions or decisions they think are unethical. We strongly believe in openness and transparency and encourage our people and those working on our behalf to raise any concerns.

We expect our suppliers to:

- manage their activities, and conduct themselves, with integrity and in accordance with applicable laws, regulations and ethical standards;
- not engage in any form of corruption; and
- be transparent about their ethical policies and practices.

HEALTH, SAFETY AND SECURITY

At Christchurch Airport, being great Kaitiaki – guardians of safety, security and sustainability – is a key pillar of our business. We're committed to protecting our people and working with our stakeholders and campus community to achieve a safe and secure environment for everyone.

Managing the wellbeing of our people, contractors and supply chain is also one of our priorities. We know that when people are engaged and healthy their work is better, and organisational culture is more positive. We focus on the physical aspects of health, and understand that how we design our workplaces and tasks around wellbeing ensures a healthy and engaged community to work within. We encourage our suppliers to take onboard these principles, and to ensure wellbeing is a priority for your workforce.

We expect our suppliers to:

- comply with relevant workplace health and safety laws and regulations;
- encourage healthy and safe work environments;
- foster a positive culture of personal wellbeing;
- comply with our pre-qualification process, and any health, safety or security requirements we notify them of;
- adequately protect any information, assets or materials we provide and return these promptly when requested; and
- have appropriate policies in place focused on inclusion and diversity.



HUMAN RIGHTS AND WELFARE

CIAL requires all businesses in our supply chain to share our commitment to respecting, protecting, and promoting human rights and welfare.

We expect our suppliers to:

- adhere to international human rights standards in their workplace and monitor and address these standards within their supply chain; and
- comply with New Zealand employment standards and maintain a workplace that is free from unlawful harassment and discrimination.



ENVIRONMENTAL SUSTAINABILITY

Christchurch and Canterbury exist in an area of spectacular and beautiful environment, with an array of unique features from braided rivers to naturally filtered water from the Southern Alps. As citizens of Te Waipounamu the South Island, we consider it our responsibility and privilege to be caretakers of this very special place.

Compliance with regulatory frameworks is important, but it's just the start for us. We want to enhance quality of life for our community and stakeholders. We're achieving this by concentrating our efforts in six key areas – climate, energy, biodiversity, waste, water and noise.

Our overarching approach to sustainability is best captured by the Māori concept of Kaitiakitanga. This refers to guardianship, conservation, and the connection humans have with the natural world. It is our responsibility to protect, preserve and foster the environment that nurtures us in return.

We expect our suppliers to:

- have (or be willing to develop) environmentally responsible business practices and proactively improve their environmental performance by conducting their business in accordance with applicable laws, regulations and standards regarding the mitigation of impacts on, and protection of, the environment; and
- have established (or be willing to work towards) environmental sustainability and reduce their environmental impacts to our planet.



SOCIAL RESPONSIBILITY

We recognise the impact we can have on Te Waipounamu and Aotearoa, today and tomorrow, and encourage our suppliers to be good corporate citizens and contribute positively to our communities. Some positive things suppliers could do include:

- paying their subcontractors fairly and promptly;
- support and engage with local subcontractors or businesses as part of your supply chain to actively include social responsibility in the way they do business;
- support fair pay by ensuring remuneration to the standard of living wage (as a minimum) for all of their people; and
- consciously seek to support or provide meaningful benefit to socially disadvantaged groups, to the Christchurch region and/or its communities as a normal part of your day-to-day business approach.